

13/06/22

To Whom it May Concern

I highly recommend Extreme Care Ltd repatriation company, who I used after the sudden death of my brother in Bulgaria. The Managing Director, Mr Petar Chernaevev, was amazing in every way. He responded immediately to my initial email enquiry with a very competitive and detailed quote. He sensitively provided information about the repatriation options and the paperwork required from me. He reassured me that he would take care of all the statutory and practical issues, which he did to the highest level. I could not have hoped for a more professional service that eliminated my administration, legal and financial concerns about repatriating my brother from Bulgaria to his home in Ireland.

At a time of acute grief and shock, Petar guided me through every step of the cremation and repatriation process with kindness and clarity. He emailed me daily updates on his correspondence with the various Bulgarian authorities and the anticipated funeral and repatriation timelines. He arranged for the translation of all official and legal documents into English for me. It was also a great comfort knowing that my brother's remains was cared for by Petar and Extreme Care Ltd with the upmost respect and dignity right through the repatriation process.

I am forever grateful to Petar and Extreme Care Ltd for providing an extremely professional expert, skilled and compassionate service.



Alan Birch
Ireland
